#### **August Commonwealth Small Business Survey**



#### 1. How large is your business? Response Response **Percent** Count Self-employed 37.4% 505 1-4 employees 29.7% 401 5-14 employees 16.0% 216 15-19 employees 3.1% 42 20-49 employees 6.8% 92 50-99 employees 3.3% 44 100-250 employees 2.0% 27 251-500 employees 1.0% 13 Over 500 employees 0.7% 9 answered question 1,349 skipped question 0

#### 2. How much in annual sales did your business have in the last 12 months?

	Response Percent	Response Count
\$0 - \$99,999	50.8%	685
\$100,000 - \$499,999	21.4%	289
\$500,000 - \$999,999	7.4%	100
\$1,000,000 - \$4,999,999	12.2%	165
\$5,000,000 - \$9,999,999	2.6%	35
\$10,000,000 - \$49,999,999	2.5%	34
Over \$50,000,000	3.0%	41
	answered question	1,349
	skipped question	C

## 3. Is your company SWaM-certified (Small, woman or minority owned) with the Virginia Department of Minority Business Enterprise?

	Response Percent	Response Count
Yes	35.7%	482
No	64.3%	867
	answered question	1,349
	skipped question	0

### 4. How old is your business?

	Response Percent	Response Count
0-1 year	25.9%	349
2-5 years	21.9%	295
6-10 years	16.1%	217
11-20 years	13.0%	176
Over 20 years	23.1%	312
	answered question	1,349
	skipped question	0

#### 5. Do you own interests in more than one business?

	Response Percent	Response Count
Yes	24.5%	331
No	75.5%	1,018
	answered question	1,349
	skipped question	0

#### 6. Where is your primary business location?

		Response Percent	Response Count
Northern Virginia (Fairfax, Winchester, Fredericksburg)		35.9%	484
Central Virginia (Richmond, Petersburg, Charlottesville)		22.4%	302
Eastern Virginia (Norfolk, Newport News, Virginia Beach)		21.0%	283
Valley (Harrisonburg, Lexington, Roanoke)		7.9%	106
Southwest Virginia (Blacksburg, Bristol, Stuart)		6.7%	91
Southside Virginia (Martinsville, Danville, Brunswick)		3.0%	41
Outside of Virginia		2.7%	36
International/Outside of U.S.	0	0.4%	6
	If outside Vir	rginia or U.S., please tell us where	49
		answered question	1,349
		skipped question	0

#### 7. How would you characterize the strength of Virginia's overall economy?

	Response Percent	Response Count
great	1.8%	24
pretty good	33.4%	451
fair	49.1%	662
not good	12.1%	163
poor	3.6%	49
	answered question	1,349
	skipped question	0

#### 8. How would you describe the performance of your business in the last 12 months?

	Response Percent	Response Count
great	7.0%	95
pretty good	29.1%	393
fair	39.9%	538
not good	17.9%	242
poor	6.0%	81
	answered question	1,349
	skipped question	0

#### 9. Please tell us how important the following are to the future growth of your business:

	Critically Important	Important	Not Important	N/A	Response Count
Raw material costs	24.8% (328)	27.8% (369)	19.8% (263)	27.8% (368)	1,325
Reduction in sales/losing customers	60.6% (792)	28.5% (372)	4.9% (64)	6.3% (82)	1,306
Sales growth/finding new customers	76.2% (1,009)	21.1% (280)	1.4% (18)	1.5% (20)	1,324
Finding qualified workers	23.8% (317)	37.2% (496)	22.3% (297)	17.3% (231)	1,332
Access to credit	25.4% (337)	36.3% (482)	28.7% (381)	9.9% (132)	1,327
Healthcare and other insurance costs	31.7% (423)	37.4% (499)	19.2% (256)	12.5% (166)	1,333
Corporate income taxes	29.3% (387)	39.3% (519)	18.2% (241)	13.6% (180)	1,322
Government regulation	33.0% (435)	40.8% (538)	19.6% (258)	6.9% (91)	1,318
General economic climate	62.1% (828)	34.7% (462)	2.8% (37)	1.3% (17)	1,333
Energy costs	29.6% (388)	43.3% (568)	21.2% (278)	6.5% (85)	1,312

Other (please specify)

94

tion 1,349	answered question
tion 0	skipped question

## 10. How familiar are you with the current assistance resources available to Virginia businesses?

	I have used this resource	l'm familiar with, but haven't used	I have heard of it	I have never heard of this	Response Count
Virginia Small Business Financing Authority (VSBFA)	1.9% (26)	21.0% (281)	26.7% (358)	50.5% (677)	1,340
Virginia Jobs Investment Program (VJIP)	1.7% (22)	11.9% (158)	20.5% (273)	66.1% (880)	1,332
Virginia Business Information Center (VBIC)	5.7% (76)	14.8% (196)	26.9% (357)	52.8% (700)	1,327
Virginia Business One Stop (BOS)	15.8% (211)	11.6% (155)	17.7% (236)	55.3% (740)	1,337
Virginia's Finest Marketing Program	2.9% (39)	14.5% (192)	16.5% (219)	66.1% (876)	1,325
Virginia Grown Marketing Program	2.8% (37)	14.4% (189)	17.0% (224)	65.8% (865)	1,314
Center for Innovative Technology's (CIT) GAP Loan Fund	1.0% (13)	10.4% (137)	18.0% (237)	71.0% (936)	1,318
Small, Woman and Minority Owned (SWaM) Certification Program	28.3% (378)	26.6% (355)	22.4% (299)	22.9% (306)	1,335
Small Business Development Centers (SBDC's)	18.8% (249)	26.4% (350)	24.0% (318)	31.2% (413)	1,325
Service Corps of Retired Executives (SCORE) Counseling	13.3% (177)	26.8% (355)	21.0% (279)	39.3% (521)	1,327
Small Business Administration (SBA) Loan Programs	9.2% (122)	49.4% (657)	30.2% (401)	11.8% (157)	1,330
Virginia Economic Development Partnership's (VEDP) VALET or AIM Programs	1.7% (23)	14.9% (200)	22.3% (298)	61.4% (822)	1,338
Virginia Tourism Corporation (VTC) Support Programs	10.2% (136)	19.3% (258)	21.5% (287)	49.4% (660)	1,336
Department of Labor/Industry Sharp/VPP Program	0.9% (12)	9.6% (127)	17.6% (234)	72.0% (957)	1,329
			aı	nswered question	1,349
				skipped question	0

## 11. What methods can the Commonwealth use to best reach entrepreneurs and small business owners?

	Response Percent	Response Count
TV ads	26.6%	359
Radio ads/Public Service Announcements (PSA's)	27.0%	364
Newspaper	25.2%	340
Magazines	15.8%	213
Social Media (Facebook, Twitter, YouTube, etc.)	45.4%	612
Email	81.8%	1,103
Mobile Applications (Apps)	20.5%	277
	Other (please specify)	196
	answered question	1,349
	skipped question	0

# 12. In thinking about how the state could help more small businesses get started and more existing businesses grow, please choose the top 4 programs below that would most help your business.

	Response Percent	Response Count
Information on the startup process	28.2%	381
Loan programs for businesses	47.2%	637
Workforce training programs	13.7%	185
Social media training	23.9%	322
Marketing research and promotion	50.0%	674
Reduced licensing/permitting fees	37.6%	507
Leadership/management training	19.2%	259
Tax relief for businesses less than 2 years old	37.4%	504
Elimination or reduction of the Corporate Income Tax	32.8%	443
Mentorship programs	22.6%	305
Assistance with Small, woman or minority owned (SWaM) business certification	26.8%	361
Assistance with getting state contracts	38.8%	523
Reduced eVA fees for state contracting	18.1%	244
	Other (please specify)	118
	answered question	1,349
	skipped question	0

#### 13. Supporting business incubators

	Response Percent	Response Count
Yes	56.6%	764
No	43.4%	585
	answered question	1,349
	skipped question	0

#### 14. Developing financial incentives to encourage businesses to create jobs

	Response Percent	Response Count
Yes	77.8%	1,049
No	22.2%	300
	answered question	1,349
	skipped question	0

#### 15. Helping businesses grow domestic business-to-business sales

	Response Percent	Response Count
Yes	67.5%	911
No	32.5%	438
	answered question	1,349
	skipped question	0

16. Helping busi	nesses grow internation	onal sales
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	Response Percent	Response Count
Yes	42.0%	567
No	58.0%	782
	answered question	1,349
	skipped question	0

#### 17. Helping businesses grow sales to state or federal government

	Response Percent	Response Count
Yes	64.2%	866
No	35.8%	483
	answered question	1,349
	skipped question	0

#### 18. Helping businesses to reduce payroll expenses

	Response Percent	Response Count
Yes	62.0%	836
No	38.0%	513
	answered question	1,349
	skipped question	0

#### 19. Helping businesses reduce the cost of raw materials, including energy

	Response Percent	Response Count
Yes	61.1%	824
No	38.9%	525
	answered question	1,349
	skipped question	0

#### 20. Reducing corporate tax expense

	Response Percent	Response Count
Yes	58.1%	784
No	41.9%	565
	answered question	1,349
	skipped question	0

#### 21. Developing ways to make capital investment less costly

	Response	
	Percent	Count
Yes	67.9%	916
No	32.1%	433
	answered question	1,349
	skipped question	0

#### 22. Support entrepreneurship and business growth seminars

	Response Percent	Response Count
Yes	70.6%	952
No	29.4%	397
	answered question	1,349
	skipped question	0

#### 23. Offering loan programs to small businesses at below-market rates

	Response Percent	Response Count
Yes	74.9%	1,011
No	25.1%	338
	answered question	1,349
	skipped question	0

24. Designing programs to specifically support certain high-growth, young companies (i.e. technology or manufacturing) while excluding other types of companies (i.e. retail, contractors, etc.)

	Response Percent	Response Count
Yes	35.8%	483
No	64.2%	866
	answered question	1,349
	skipped question	0

## 25. Should the Commonwealth revise the definition of a "small business" down from 250 employees (for example, down to under 100 employees)?

		desponse Percent	Response Count
Yes		77.6%	1,047
No		22.4%	302
	answered	question	1,349
	skipped	question	0

## 26. We are interested in any other ideas that may help job growth in Virginia. Please share your comments below.

	Response Count
	332
answered question	332
skipped question	1,017

#### 27. Please enter your email address to enter to win the \$10 Starbucks gift card.

	Response Count
	1,024
answered question	1,024
skipped question	325